



## Booking Conditions

- The site and all of its facilities are used entirely at guest's own risk. We accept no liability with respect to persons or property.
- Your Booking constitutes a legal contract once confirmed by us. You are responsible for the Holiday Charges.
- A non-refundable deposit of £30 per pitch, per week (or part thereof) is payable at the time of Booking.
- The balance of any Holiday Charges must be paid in full at least 28 days before your Arrival Date. All Bookings that are made within 28 days of your Arrival Date must be paid in full at the point of Booking.
- We reserve the right to cancel your Booking if any Holiday Charges are not paid within 28 days of your Arrival.
- We do not offer refunds for cancellations within 28 days of your Arrival; we strongly recommend that you consider taking out holiday cancellation insurance.
- Pitches are available from 12:00 on Arrival Date. Pitches are to be vacated by 10:00 on Departure Date.
- Children are the responsibility of their parents and must be supervised at all times
- Dogs are warmly welcomed on site, with the following conditions;
  - a. Dogs must be kept on a short lead at all times, except within the boundaries of the dog-walking field.
  - b. Dogs are not permitted within the shop or toilet blocks.
  - c. Dogs must not be left unattended onsite and must be under control at all times.
  - d. All dog fouling must be picked up immediately and disposed of within the marked Dog Waste bins.
- We are unable to allow open fires, ground level barbecues or generators onsite.
- In consideration to other guests we ask that noise be kept to a minimum after 10pm. Please escort your children back to your pitch once leaving the on site facilities during the evening.
- If you have requested a specific pitch for your stay we will do everything reasonably possible to accommodate your request. Occasionally due to unforeseen circumstances a requested pitch may not be available upon your arrival, at which point we will allocate you an alternative pitch for the duration of your stay.
- We reserve the right to refuse admission or terminate the visit of persons whose conduct we consider could be detrimental to our site or our Guest's enjoyment of the site and its facilities.
- We reserve the right to Alter, Postpone or Change any facilities onsite for reasons beyond our control.
- You may pitch anywhere between the pegs on your allocated pitch, all of your equipment must remain within the boundaries of your pitch. Please ensure your tent/caravan/awnings are pitched at least 3 meters away from your neighbours for fire safety reasons.